You may be eligible to participate in the ACSA Toilet Rebate Program

ACSA is offering up to $100 per toilet (maximum of three) to customers who replace older, water guzzling toilets with new, low-flow (1.6 gallons per flush or less) or Water-Sense toilets.

What do you have to do to qualify?

1. Must be an ACSA residential customer.
2. Must own and occupy home, or be a renter directly responsible for the utility bill.
3. Older generation toilet(s) must be replaced with a 1.6 gallon, or less, per flush.
4. Must be pre-approved to participate.
5. New toilet(s) must be installed and an itemized receipt, along with the completed rebate form, must be submitted to ACSA within 60 days of receiving pre-approval.
6. Old toilet(s) must be placed outside by customer, to be picked-up by ACSA staff. Failure to provide old toilet could result in denial of rebate.

Note: Some toilets installed in homes built after 1992 were low-flow. If your home was built after 1992, the ACSA will qualify you for a rebate upon verification of the toilets being older generation at the time of pick-up. If, in fact, the toilets are not older generation, they will NOT be picked up and you will NOT be eligible for a rebate.

How do you receive pre-approval?

Funding for this program is limited. It is offered on a first come, first served basis. Rebate is not guaranteed except by confirmation of approval, and only if program requirements are met.

To receive pre-approval, call for or visit our website at www.serviceauthority.org, complete, and return a qualification form to: ACSA Toilet Rebate, 168 Spotnap Road, Charlottesville VA 22911. Phone: 434.977.4511

Upon receipt of qualification form, ACSA will determine eligibility and mail you a confirmation.